FORM # 9100C 93/11

CEASA WARRANTY AND NON WARRANTY INVOICE
CSAD SOUS GARANTIE ET HORS GARANTIE FACTURE

REFERENCE NO. / NO. DE REFERENCE	LABOUR / TRAVAIL	☐ IN WARRANTY / SOUS GARANTIE	☐ OUT OF WARRANTY / HORS GARANTIE	☐ CONTRACT / CONTRAT	CONTRACT NO. / NO. DE CONTRAT

PRODUCT / PRODUIT / BRAND NAME / MARQUE	ACCESSORIES INCLUDED / ACCESSOIRES INCLUS		
CUSTOMER'S LAST NAME/NOM DE FAMILLE DU CLIENT — FIRST NAME/PRENOM	AREA CODE / CODE REGIONAL — BILL TO TELEPHONE / FACTURER AU TEL.	SERVICE CENTRE NO./NO. DU CENTRE DE SERVICE	
ADDRESS/ADRESSE — APT. NO./APP.NO.	AREA CODE / CODE REGIONAL — RES. TELEPHONE / TELEPHONE RES.	MODEL NO./NO. DE MODELE	
CITY/VILLE — PROV.	POSTAL CODE/POSTAL	AREA CODE / CODE REGIONAL — BUS. TELEPHONE / TELEPHONE BUR.	SERIAL NO./NO. DE SERIE
DEALER NAME/NOM DU MARCHAND	CITY / VILLE	PURCHASE DATE (MO/DY) / DATE D'ACHAT (MM/JJ) — MO / DY/JR / YR/AN	WARRANTY REGISTRATION NO. & EXPIRY / NO. D'ENREGISTREMENT DE GARANTIE — DATE EXPIRATION

COMPLAINT/PLAINTE ☐ REPEAT SERVICE / REPETE	CODE	REPAIR CATEGORY / GENRE DE REPARATION	MINOR / MINEURE	INTER-MEDIATE	MAJOR / MAJEUR
		1 HOME SERVICE / REPARATION À DOMICILE			
		2 SHOP SERVICE / REPARATION EN ATELIER			
WORK PERFORMED / TRAVAIL EFFECTUE	CODE	3 CARRY IN SERVICE / APPORTÉ PAR LE CLIENT			
		4 STOCK SERVICE / INVENTAIRE			
		JOB CODE/MAIN D'OEUVRE	BILL CODE/FACTURATION		

DATE CALL RECD / DATE DE LA PLAINTE	DATE PROMISED / DATE PROMISE	DATE STARTED / SERVICE A COMMENCÉ LE	DATE COMPLETED / SERVICE A FINI LE	R.T.	CHARGE TIME / TEMPS FACTURE	ORDER WRITTEN BY & NO./COMMANDE ECRITE PAR & NO.
MO / DY/JR / YR/AN	MO / DY/JR / YR/AN	MO / DY/JR / YR/AN	MO / DY/JR / YR/AN			

DATE — MINUTES	DATE — MINUTES	DATE — MINUTES	TRAVEL ALLOWANCE/FRAIS DE VOYAGEMENT
1ST CALL/1ER APPEL	2ND CALL/2IEME APPEL	3RD CALL/3IEME APPEL	K.M. MILES @ - $

WORK TIME / TEMPS DE TRAVAIL

QTY. / QTE	IN-WARR. / SOUS GAR.	PART NUMBER / N° DE LA PIÈCE	REF #	PART DESCRIPTION / DESCRIPTION DE LA PIÈCE	CODE	AMOUNT / MONTANT

RECEIPT OF GOODS/REÇU DES MARCHANDISES

X_____ CUSTOMER'S SIGNATURE/SIGNATURE DU CLIENT

☐ CASH / COMPTANT ☐ CHEQUE / CHEQUE — CREDIT CARD NO./NO. DE CARTE DE CREDIT — DATE EXPIRATION

SPECIAL SHIPPING AND/OR BILLING INSTRUCTIONS / INSTRUCTIONS SPECIALES D'ENVOIS ET/OU DE FACTURATIONS

TERMS/WARRANTY / CONDITIONS/GARANTIE

ESTIMATE / ESTIMATION $

X CUSTOMER'S APPROVAL / APPROUVE PAR LE CLIENT

X TECHNICIAN'S SIGNATURE & NO. / SIGNATURE DU TECHNICIEN & NO.

LABOUR/TRAVAIL ON SITE/SUR PLACE	
IN SHOP/EN RESERVE	
DIAGNOSTIC CHARGE / CHARGE DIAGNOSTIQUE	
TOTAL PARTS / TOTAL PIECES	
SERVICE CALL / APPEL DE SERVICE	
TOTAL LABOUR / TOTAL MAIN D'OEUVRE	
DELIVERY / LIVRAISON	
SUB TOTAL / SOUS TOTAL	
GST / TPS	
PST / TVP ☐	
TOTAL	

REFERENCE NO. / NO. DE REFERENCE	SERVICE CENTRE-CENTRE DE SERVICE	PICK UP DATE-PRET LE
		RECEIPT OF GOODS / REÇU DES MARCHANDISES

SAMPLE

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