

## EFC Industry Conference Frequently Asked Questions!

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[For the full Conference program guide, please click here.](#)

[To see the conference attendee list, please click here.](#)

### Can I modify my registration and how?

You can modify your registration by accessing your registration via your Cvent confirmation email by clicking on the “Already Registered” link at the bottom. You will then be prompted to add your confirmation number (as listed in your registration email) to log into your registration. Once logged in, you will be able to modify your registration.

### I'd like to bring a companion. How much is this, what does it include.

Companion fees are \$409 plus tax, and includes the following:

- Opening Reception
- Awards Reception
- 2 breakfasts
- 2 refreshment breaks
- 2 luncheons
- 1 Awards Gala dinner
- And access to all keynote presentations
- Registered companions are able to participate in the 2 complimentary excursions and activities (Excursion and Excursion 4).

*\*Unfortunately, Gala only tickets and CEMRA Night tickets are not available to unregistered companions or guests.*

**My companion and or I have a dietary restriction. How do include this?**

Please include this on your Cvent registration. Access your registration via Cvent and click on modify (see question 2, "Can I modify my registration and how?" to learn how to modify your registration). Ensure to tell your server at the Fairmont.

**Does my conference registration include hotel accommodations?**

Hotel accommodation is **NOT** included in conference registration.

There are limited guestrooms available at Fairmont Le Manoir Richelieu link:  
<https://book.passkey.com/event/50142791/owner/56385/home>

*It is best to call the Fairmont to make your reservation (418) 665-3703 and request the EFC room block.*

***Please note that the Fairmont Le Manoir Richelieu is completely sold out for June 1<sup>st</sup>, 2023.***

However, EFC has reserved a block of rooms at the neighbouring hotel, Le Petit Manoir du Casino, which is a 5-minute walk to the Fairmont. To access the room block, please reserve directly with the hotel by calling (418) 665-0000 or 1-800-618-2112. Please mention the group code **ELEC280523** in order to benefit from the group rate. A valid credit card will be required to guarantee the reservation.

EFC has also reserved a second overflow hotel at the Auberge des 3 Canards (115 Côte Bellevue, La Malbaie), which is a 12-minute walk from the Fairmont. To secure your guestroom, call the hotel directly at 1-800-461-3761 and mention **Electro-Federation Canada** to get the group rate for the conference week.

**How do I get from the Québec City Jean Lesage International Airport to the Fairmont Le Manoir Richelieu?**

It is highly recommended that EFC Conference Attendees rent a car to get from the airport to the Fairmont Le Manoir Richelieu, as there is no dedicated shuttle service. It is approximately a 2-hour drive from the airport to the Fairmont.

**Is there still space to play golf in the conference tournament? Can I rent clubs?**

The EFC Conference Golf Tournament on May 30<sup>th</sup> at the Fairmont le Manoir Richelieu Golf Club has sold out in record time of under a week. If you would like to be added to our waitlist, please email Jade Hosick at [jhosick@electrofed.com](mailto:jhosick@electrofed.com)

Unfortunately, this year golf club rentals are not available at this point. It is highly encouraged that all golfers participating in the conference tournament to bring their own golf clubs.

Once you have booked your golf foursome, please email Jade Hosick at [jhosick@electrofed.com](mailto:jhosick@electrofed.com) with your golfer's names by May 12<sup>th</sup>.

### **How do the Head Office B2B Meetings work?**

Head office meetings are a worthwhile opportunity to conduct B2B meetings with other members from the industry in meeting rooms.

**Head Office Private Meetings:** Private Head offices are located throughout the primary meeting spaces throughout the hotel.

**\*\*NEW\*\* Semi-Private Meetings:** EFC is offering 18 fully draped 8ft by 10ft booths for small to medium-sized member companies, located in the Malbaie Ballroom.

Note: Manufacturers, distributors, and reps are responsible for arranging a convenient meeting time. EFC staff will not schedule or confirm appointments.

For all details, visit [https://www.electrofed.com/head\\_office/](https://www.electrofed.com/head_office/)

### **Are there any meeting spaces available?**

At this point, only semi-private meeting spaces are available.

To register your company for a semi-private meeting space, please follow this link: <https://cvent.me/40Xbde>

### **What is Electro Lounge?**

The Electro-Lounge provides an informal space for B2B meetings but in a casual setting. Refreshments are available and reservations are not required. Spaced out, clustered seating makes this complimentary space conducive to meet.

### **Are the gala tables for the Wednesday night set in rounds of 8 or 10? How do I reserve a table? How do I pre-order wine for my table?**

Tables are available in rounds of 10 only.

Gala table reservation and wine pre-order forms will be available at the beginning of April. Keep a look out on the [EFC Conference Website](#) and in our InfoElectro newsletter.

### **What is the attire for the Awards Evening?**

Attire for the Awards Evening is semi-formal.

### **Do I need to buy a ticket to the CEMRA Night? can anyone attend? What is the attire?**

CEMRA night tickets are NOT included in the conference fee and must be added to your registration via Cvent. This event is open to all conference attendees and registered companions. Tickets are required.

CEMRA Night on June 1<sup>st</sup> has officially sold out! If you would like to be added to our waitlist, please email Nathalie Lajoie at [nlajoie@electrofed.com](mailto:nlajoie@electrofed.com).

### **Are there any tours and activities for conference attendees and companion? How do I register for the tours and excursions?**

EFC is offering six different excursions from May 30<sup>th</sup> to June 1<sup>st</sup>. You can add these tours to your registration during the initial registration process, or you can modify your registration to include any of the following excursions.

#### **Excursion 1: Tour and Biking at L'Isle-aux-Coudres (\$245.00 per person, before tax) – Tuesday, May 30<sup>th</sup> from 8:45am to 4:00pm.**



Isle-aux-Coudres is an island located in the St. Lawrence River. Board the ferry and visit with us this peaceful island where time passes at a leisurely pace. Its farmland, the lighting, the shores, and its friendly inhabitants contribute to this most enjoyable visit.

#### **Site that will be visited during the day:**

- Stop at Boulangerie Bouchard: Taste the sugar pie from the Artisan bakery on the island. A famous treat in Québec's culture that is worth discovering.
- Visit at Les Moulins de l'Isle-aux-Coudres: The only site of its kind in Canada, a fully functional watermill (1825) and a windmill (1836).
- Biking on the Island: Enjoy a unique bike ride along the coast of the island. In groups of 2, 4 or 6 embark on a quadricycle for 1 hour of pleasure.

- Lunch on the Island at Cap aux Pierre
- Apple cider tasting at Cidrerie et Vergers Pedneault: It's been more than 75 years that they've been cropping apples of different kinds.

Includes: Return transportation, ferry boat, Professional tour guide, Local product tastings, visit at the Mills, lunch in a local restaurant, Bike ride, bottled water

Note: sportswear or casual attire including wind jacket along with running shoes.

*Minimum number of participants is 24 people. If minimum number is not met, refunds will be issued.*

**Excursion 2: Guided Casual Morning Walk around the Manoir Trails – Wednesday, May 31<sup>st</sup> from 10:00am to 12:00pm (complimentary)**



Enjoy a relaxing guided walk around the beautiful Fairmont Manoir Richelieu and the forest next to the hotel.

Includes: Professional Tour Guide, and bottled water.

Note: Please dress for outdoor walking along with comfortable shoes.

*Minimum number of participants is 14 people.*

**Excursion 3: Visit Baie Saint-Paul, Cafes, Boutiques and Art Galleries – Self Guided– Wednesday, May 31<sup>st</sup> from 1:00pm to 4:30pm (\$95.00 per person, before tax)**



Visit at your own pace and discover the beauty of Baie Saint-Paul. The bus will leave you in the heart of the city.

**Discover the local workshops and beautiful art Galleries:** Recognized as a cultural capital of Canada, Baie-Saint-Paul stands out for the richness of its local culture: festivals, events, exhibitions, art galleries and much more. As you stroll through the city, you can admire various pieces of art, sculptures, monuments and commemorative plaques that adorn the landscape and proudly represent Baie-Saint-Paul.

Includes: Return transportation, professional tour guide, and bottled water.

Note: please wear comfortable shoes and weather appropriate attire.

*Minimum number of participants is 15 people. If minimum number is not met, refunds will be issued.*

**Excursion 4: Zumba Fun Session – Thursday, June 1<sup>st</sup> from 10:00am to 11:00am (Complimentary)**

Come as you are and get ready for some fun as we move and dance to some fun music with local Zumba Instructor. All fitness levels are welcome, male and females.

Activity includes a bottle of water, and Zumba instruction.

Wear comfortable attire and running shoes.

This session is sponsored by EFC.

*Minimum number of participants is 10 people.*

**Excursion 5: Flavor Trail of Charlevoix (\$200.00 per person, before tax)**



This Flavor trail is part of “*Certified Terroir de Charlevoix*” label, as we are in a UNESCO World Biosphere Reserve.

**This excursion includes visits to:**

- La Maison d’Affinage Maurice Dufour where you can taste and learn about the different types of cheese.
- We will surprise you at the ecological emu farm, the biggest in Canada! Not only that, but you may also try their health care products.
- We will meet with local artisans in their workshops and visit Art Galleries and taste the products by Chocolaterie Cynthia and Cidrerie Pedneault,
- As we continue the journey, a stop at the rarest functioning mills in North America Le Seigneurial Mill of Les Éboulements, where we will taste fresh bread on-site made with their own flour.
- All of this while you are enjoying the magnificent landscapes and Charlevoix’s hospitality.

Includes return transportation, professional tour guide, visit and tastings of local products, visit the quaint village of Baie-Saint Paul, bottled water.

Note: comfortable clothing appropriate for the expected temperature

*Minimum number of participants is 20 people. If minimum number is not met, refunds will be issued.*

**Excursion 6: Via Ferrata Rock Climbing at Le Manoir Richelieu (\$90.00 per person, before tax)**



Via Ferrata La Charlevoix is a climbing route set into the cliffs beneath Fairmont Le Manoir Richelieu. This Via Ferrata activity is geared towards all fitness levels. You will experience spellbinding views of the St. Lawrence River as you ascend the rock wall, traverse exposed wooden bridges, and - with a little luck – spot marine mammals surfacing in the distance.

Come discover the 400-meter-long Via Ferrata with breathtaking landscapes!

*This is an activity that requires to be in good health condition*

Includes: Professional guide, helmet, harness & safety gear, Via Ferrata activity, and bottled water.

Note: Sport shoes, sport clothing appropriate for the expected weather. Each participant will have to complete a discharge of responsibility before the activity.

*Minimum number of participants is 15 people. If minimum number is not met, refunds will be issued.*

## **Virtual**

### **I want to register my team for virtual group rates, what should I do?**

Please contact Jade Hosick at [jhosick@electrofed.com](mailto:jhosick@electrofed.com) to setup your company's domain for virtual group rate pricing. The offer is valid for groups of 10 or more.

### **If my company signed up for the virtual group rates, what do I do?**

You can go ahead and register with your work email. Once you do, the discounted price will be automatically applied to your payment.

### **Will there be a conference APP?**

Yes, stay tuned. The conference app (attendee hub) access will be provided to registrants via email one week prior to May 30<sup>th</sup>.

### **Will there be a conference virtual platform?**

Yes, stay tuned. The virtual conference platform (attendee hub) access will be provided to registrants via email one week prior to May 30<sup>th</sup>.

### **Will I have access to all the same content that will be shared at the in-person conference?**

Yes, you will have access to all keynote speakers, sessions, and presentations.

### **Will sessions be recorded for on-demand access?**

Yes, all sessions and presentations will be recorded. All attendees (virtual and in-person) will have on demand access after the EFC Conference end date.

### **Who should I contact if I have technical issues logging into the event platform?**

When the platform is launched, we will communicate the dedicated phoneline and email for online technical issues. You can also contact Dennis Potharst at [dpotharst@electrofed.com](mailto:dpotharst@electrofed.com)