

ELEVATE

EFC Industry Conference Frequently Asked Questions!

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[The full Conference program guide is available online.](#)

The 2024 Conference attendee list will be available soon.

1. Can I modify my registration and how?

You can modify your registration by accessing your registration via your Cvent confirmation email by clicking on the “Already Registered” link at the bottom. You will then be prompted to add your confirmation number (as listed in your registration email) to log into your registration. Once logged in, you can modify your registration.

2. I'd like to bring a companion. How much is this, what does it include?

Yes, you can purchase a Companion Conference Pass for \$435.00 plus tax that includes the following:

- Opening Reception
- Awards Reception
- 2 breakfasts
- 2 refreshment breaks
- 2 luncheons
- 1 Awards Gala dinner
- Access to all keynote presentations
- Registered companions are able to participate in the 1 complimentary activity

*Unfortunately, Gala only tickets and CEMRA Night tickets are not available to unregistered companions or guests.

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3. My companion and/or I have a dietary restriction. How do include this?

You can specify dietary restrictions in your Cvent registration.

Access your registration via Cvent and click on modify (see question 1, “Can I modify my registration and how?” to learn more).

*Ensure to tell your server at the Fairmont.

4. Does my conference registration include hotel accommodations?

Hotel accommodations are NOT included in conference registration.

For full details visit [our conference hotel accommodation page](#).

At this time, EFC’s room block at the Fairmont Banff Springs is fully booked.

However, there are rooms available at one of our three overflow hotels, nearby.

Complimentary shuttle transportation will be provided, *sponsored by Prysmian*, from overflow hotels to the main conference location at the Fairmont Banff Springs.

ECF overflow room blocks are reserved at:

- [The Rimrock Resort Hotel](#), located a 5-7 minute shuttle ride from the Fairmont Banff Springs Hotel.
Reservation cut off date is May 3rd.
When reserving the room online, please enter the dates of your stay and click on the Promo Code option (The group code is 240526ELEC).
Reservations at 1-403-762-3356 (Mention Electro-Federation Canada or code 240526ELEC in order to receive the group rate).
- [The Mount Royal Hotel](#), located in downtown Banff, and a 5-7 minute shuttle transfer to the Fairmont Banff Springs.
Book before March 31st and provide group code Mount Royal # 2853172 to take advantage of this special rate. Please note that hotel room reservations must be made by phone if looking to upgrade the room type.
Reserve online or by phone at 1-877-442-2623
- [Elk + Avenue Hotel](#), located in downtown Banff and is a 5-7 minute shuttle transfer to the Fairmont Banff Springs.
Book before March 31st and provide group code Elk + Avenue #2852477 to take advantage of this special rate. Please note that hotel room reservations must be made by phone if looking to upgrade the room type.
Reserve Online or by phone 1-877-442-2623

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5. How do I get from Calgary International Airport to the Fairmont Banff Springs?

There are shuttle services available from Calgary International Airport to Banff.

EFC has obtained discount codes you can use for cheaper fare.

- [Brewster Express](#) – offers transportation with luxury seating, large viewing windows and complimentary Wi-Fi.
Book online with promo code ELECTROFED24 to get 15% off.
Code valid for travel from May 23-June 4, 2024
- [Banff Airporter Shuttle company](#) – Receive a 15% discount on the Banff Airporter’s daily shuttle service between the Calgary Airport and Banff.
Book Online with promo code ElectroFederation2024
Code valid for travel from May 24-June3, 2024

6. Is there still space to play golf in the conference tournament?

The EFC Conference Golf Tournament on May 28th at the Fairmont Banff Springs Golf Course and Stewart Creek Golf Course has sold out in record time. If you would like to be added to our waitlist, please email Jade Hosick at jhosick@electrofed.com.

7. Can I rent golf clubs?

Yes, you can add golf club rentals when you register. You can also access your registration via Cvent and click on modify (see question 1, “Can I modify my registration and how?” to learn more) to add golf club rentals to your registration.

Golf club rentals should be added to your registration by March 28th - after that we are unable to guarantee your preferred club type.

8. How do the Head Office B2B Meetings work?

Distributors, manufacturers, and reps will have the opportunity to host private meetings during the conference. To learn more about how you can host a head office meeting, visit [the Conference Head Office page](#).

Note: Manufacturers, distributors, and reps are responsible for arranging a convenient meeting time. EFC staff will not schedule or confirm appointments.

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9. What is Electro-Lounge?

The Electro-Lounge provides a space for B2B meetings in a casual setting. Refreshments are available and reservations are not required. Clustered seating makes this complimentary space conducive to meet.

10. Are the gala tables for the Wednesday night set in rounds of 8 or 10? How do I reserve a table? How do I pre-order wine for my table?

- Tables are available in rounds of 10 only.
- Gala table reservation will be available in early April and pre-order wine forms will be available at the beginning of May.

*Keep a look out on the EFC Conference Website and in our InfoElectro newsletter.

11. What is the attire for the Awards Evening?

Attire for the Awards Evening is semi-formal.

12. Do I need to buy a ticket to the CEMRA Night? Can anyone attend? What is the attire?

CEMRA night tickets are NOT included in the conference fee and must be added to your registration via Cvent. This event is open to all conference attendees and registered companions. Tickets are required for entry to the event.

13. Are there any tours and activities for conference attendees and companion? How do I register for the tours and excursions?

EFC has coordinated discounts codes for tours so you can explore the Banff area with other public visitors.

- [Brewster Sightseeing](#) – within Banff National Park
 - Description: If roaring waterfalls, emerald lakes, alpine meadows and snowcapped peaks are on your list, then a tour with Brewster Sightseeing is a must. Our tours take guests to the most exceptional locations for photos, wildlife viewing and nature walks. Learn about the fascinating natural and human history of Jasper and Banff national parks from our world-renowned driver guides, complimented by our onboard tour hosts.
 - Website: brewstersightseeing.com
 - Offer – save 15% when you use the promo code ELECTROFED24
 - Not combinable with any other offers
 - Valid for travel from MAY 23-JUNE 4, 2024

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- [Banff Gondola](#) – for the jaw dropping views.
 - Description: Timeless Rocky Mountain views. 100% reimagined summit experience, circa 2016. Discover sweeping scenes of six mountain ranges, the Bow Valley and the charming town of Banff from the Sulphur Mountain summit. Once you're at the top, begin your adventure by strolling the boardwalk to the Cosmic Ray Station and Sanson's Peak and learn about Canada's first national park. Then, head inside to explore our world-class mountaintop discovery centre. Fuel up on grab-and-go fare at Castle Mountain Coffee or enjoy an elegant meal at the award-winning Sky Bistro. Exceptional service and jaw-dropping vistas are hallmarks of all our summit dining experiences.
 - Website: banffgondola.com
 - Offer – save 15% when you use the promo code ELECTROFED24
 - Not combinable with any other offers
 - Valid for travel from MAY 23-JUNE 4, 2024
 - Valid for General Admission Only
- [Lake Minnewanka Cruise](#) – to get them on a lake in Banff.
 - Description: Feel the fresh mountain air, watch for wildlife and get adventurous on Banff's largest lake. Choose from one of our acclaimed cruises and explore under the lead of a knowledgeable guide on a heated, covered boat.
 - Website: [Lakeminnewankacruise.com](http://lakeminnewankacruise.com)
 - Offer – save 15% when you use the promo code ELECTROFED24
 - Not combinable with any other offers
 - Valid for travel from MAY 23-JUNE 4, 2024
 - Valid for Classic Cruise Only
- [Columbia Icefield Adventure](#) – to get them on a living glacier!
 - Description: Discover the power of nature with Columbia Icefield Adventure — the must-do experience in the Canadian Rockies. For centuries, the Columbia Icefield has been the defining geological heart of Jasper National Park. We take guests on a journey deep into the wonders of this magical place, sharing our expert knowledge while prioritizing preservation through responsible exploration.
 - Columbia Icefield Adventure includes the Ice Explorer Tour on the Athabasca Glacier, admission to the Skywalk and return transportation from the Glacier Discovery Centre.
 - Website: columbiaicefield.com

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- Offer – save 15% when you use the promo code ELECTROFED24
- Not combinable with any other offers
- Valid for travel from MAY 23-JUNE 4, 2024
- Valid for Columbia Icefield Adventure Only

14. Will there be a conference APP?

Yes, stay tuned. The conference app (attendee hub) access will be provided to registrants via email by mid-April.

15. Will there be a conference virtual platform?

No, there is no virtual conference platform access available this year.

16. Will sessions be recorded for on-demand access?

Yes, all sessions and presentations will be recorded. All attendees will have on demand access after the EFC Conference end date.

17. Who should I contact if I have technical issues logging into the event platform?

You can contact Dennis Potharst at dpotharst@electrofed.com.